# GREYSTOKE SURGERY

**PATIENT PARTICIPATION GROUP**

# MINUTES

# 6.00 pm Monday 4th November 2019

Patients Present: John Walton Denise Shute Norma Barker

 John Austerberry Tricia Walker Diane Henaghan

 Karen Herne Patrick Lavery Linda Hood

 Tracy Sharp

# Surgery Representation: Dr K Thompson Jenni Dollman

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| 1 | **Apologies:** Ailsa Oldroyd**Chair:** John Walton**Mayor Alison Byard** - PPG members will be looking forward to discussing possibilities for the Town Council and the PPG to work closer together in relation to issues of common interest. |  |
| 2 | **Minutes of the previous meeting** |  |
| 3 | **Matters Arising**1. **Liaison with neighbouring PPGs –** feedback from meeting of 19th Sept.
2. **Phone System** – Volume has also recently been increased as patients advised the message was too quiet. JW advised phone line continues to cut out – JD to discuss with partners. Practice and IT are working on a solution.
3. **Northumberland County Council Planning Dept** advising of proposed planning: Construction of 159 dwellings, forming phase 1B of the former St Georges Hospital site in Morpeth, land South of Bluebell Court, East Cottingwood Morpeth. JW and practice to make representations to NCC.
4. **Dementia Friendly – Guy Kirk**
	1. Greystoke is taking part in project to become Dementia Friendly as a business and also wanted ideas from the PPG re some group work for Carers.
	2. Guy advised his team were working to make Morpeth more ‘Dementia Friendly’ and create as many Dementia Friends as possible.
	3. Greystoke have agreed to take part in pilot and will:
		1. Conduct an environmental assessment,
		2. GK has offered to deliver information session to (newer) staff members and PPG members. JD to organised.
		3. This information session is then to be offered to interested patients. Dementia Patients and Carers of Dementia patients. JD to write to GK asking if he can train the PPG group at the January 2020 meeting. JD also to check with Alannah Mason – is there a group of carers for dementia, possibly at St Aiden’s?
	4. Research Project – provision of services available at e.g. Surgery, outside agencies etc.
	5. AB mentioned she had completed this training with GK and was very impressed. AB is also on the dementia friendly steering group.
5. **Invitation to your PPG to the Mayor's Parlour Wed 9th Oct,** JW, KT & JD enjoyed meeting with Alison Byard and Coun Dr Nic Best.
6. **Dr Kurian will be doing a sponsored cycle** in the waiting room for Tiny Lives. An amazing total of £4437.01 was raised – thank you so much to everyone who donated.
7. **Times of Meeting** – KT wondered if an earlier time would be better for members, possibly 6pm start. All happy to continue at 6pm.
8. **Christmas Do Dates / suggestions** to be circulated asap. Mon 9th Dec and Wed 11th Dec proving popular. JD to book venue and advise.
9. **Dr Jane Elphick** is looking forward to a very well deserved **retirement** end March 2020. The practice will be advertising soon for a new Partner.
 | GK JDGK JDJD |
| 4 | **NHS UK Patient Feedback** |  |
| 5 | **Proposed Junction Roundabout Update**Email received from Andrew Rennie from Galliford Try: We are unable to put a date on the planning application submission for the junction at this moment in time. We are currently in discussion with the Local Authority Highways and Planning departments who are providing input into the design relative to our wider homes application currently submitted for determination.I am sorry I can’t provide more of an update at this moment in time but I can assure you we are doing all we can to try and progress matters with the Local Authority.AB advised this is one of many things to be resolved / agreed during the design requirements. AB happy to enquire as to progress. The group thanked AB for her support and appreciate the PPGs focus is primarily on the roundabout, and we didn’t appreciate that many other factors had to be resolved before the roundabout could be agreed. | AB |
| 6 | **Feedback from CCG / PPG meeting held 24 October - JW**1. Northumberland PPGs – no date for next meeting.
2. Terms of Reference – still to be agreed.
3. JD to email Emma Robertson.
4. Query if it would be worthwhile getting together 6 monthly or annual meeting to share good practice?
 | JD |
| 7 | **Proposed closure of Whalton Unit – JW**The group expressed great disappointment that the CCG had reached the decision to permanently move the Whalton Unit to WGH. This is a valued resource for Morpeth. The group felt if the decision did go to formal consultation, Greystoke PPG would make representation. |  |
| 8 | **Any Other Business**1. Recycling of Inhalers – KH thanked the surgery for finding out about which pharmacies takes in old devices, rather than landfill.
2. MMR – concern raised about the misinformation about the MMR. The group wondered if this was something they could help promote. KT to liaise with practice team.
3. Flu – could practice letter promote the fact patients can have at local pharmacists too – JD said she’d pass onto the flu team for info.
 | KTJD |
| 9 | **Date and Time of the next meeting:** Monday 6th January 2020 at 6pm.Apologies:  |  |
| 10 | **List of PPG Meetings**(usually 1st Monday of month, every 2 months) at 6.00 pm:6th January 20202nd March 20204th May 20206th July 20207th September 20202nd November 2020 |  |